

# PIF Process: A lead to a proposal

Everything starts with a PIF (prospect information form) and bills. We are not able to move forward with any lead (LED or renewable) until we have a complete PIF and a full set of bills.

## General rules of thumb:

- Please send all PIFs and bills to <a href="mailto:leads@verdesolutions.com">leads@verdesolutions.com</a>
- If there are multiple locations you'd like us to analyze, we need a PIF and bills for each location.
- The more information on the PIF the better.
- Digital versions of the PIF are preferred.

# Bill general rules of thumb:

- LED we need 1-month electricity bill (most recent preferred)
- Solar we need 12 months of electricity bills (most recent preferred)
- CHP- we need 12 months of both electricity and natural gas bills (most recent preferred) and if possible mechanical/electrical drawings and/or schedules
- Attached you will find supporting material to help identify solar and CHP opportunities

#### PIF Process

- 1. PIF and bills are sent to <a href="mailto:leads@verdesolutions.com">leads@verdesolutions.com</a>
- 2. Sales Support team member will review for completeness
  - 1. If PIF is not complete or we do not have enough bills, it will be returned to be resubmitted by the agent.
- 3. Once a PIF is verified as complete, Sales Support will assign the lead to a Corporate Sales Rep.
- 4. The Corp. Sales Rep. will contact the prospective client within 24 hours of receiving the lead from Sales Support to qualify the lead, confirm contact information, and service interest.

# If LED:

- 1. An on-site lighting audit is conducted within 2 weeks of the Corp. Sales Rep.'s qualification. This two-week window is for the client's convenience.
- 2. Within 1 week of receiving the audit data, the Sales Support team will analyze the data and create a custom proposal including a rebate analysis.
- 3. The Corp. Sales Rep. that is assigned to this lead will review the proposal and send to the agent to discuss and assist in presenting to the client.

### If Solar or CHP:

- 1. The Sales Support Engineering team will analyze the information provided by the PIF and bills and develop a custom proposal within 1 week of receiving confirmation that the lead is qualified.
- 2. The Corp. Sales Rep. that is assigned to this lead will review the proposal and send to the agent to discuss and assist in presenting to the client.