



Entrust Energy East, Inc.
Illinois Disclosure Statement for Small Commercial (up to 15,000 kWh annually) Customers
Phone: 888.521.5861

Customer Disclosure Statement

Price	\$_____ per kWh
Price Structure: (Choose One)	Fixed Fixed with Capacity and Transmission Pass-Through Costs
Term	_____ months
Customer Rescind Process	Customers may rescind this Agreement without penalty within 10 days after the utility processes the switch request.
Amount of Early Termination Fee and method of calculation	\$150
Amount of Late Payment Fee and method of calculation	Lower of 1.5% per month or the highest amount permissible under applicable law.
Provisions for renewal of the agreement, for Fixed Term agreements	Agreement automatically renews as a month-to-month Variable Rate Plan.
Conditions under which savings to the customer are guaranteed	None.
Distribution Utility name	Commonwealth Edison (ComEd)



**Entrust Energy East, Inc.: ICC License #12-0622
Illinois Power Supply Agreement
Pricing Attachment**

By executing this completed Pricing Attachment, Buyer acknowledges agreement with the Terms and Conditions (together the "Agreement").

BUYER INFORMATION:

Company:		Business Type:	
Billing Address:			
City:		State:	Zip:
Contact Phone:		Fax:	
Email Address:			
Federal Tax ID #:		Tax Exempt (if "yes" please submit copy of certificate with contract) : <input type="checkbox"/> Yes <input type="checkbox"/> No	

ACCOUNT INFORMATION (if more than 3 accounts, please complete page 2):

Account #:	Service Address	City	State	Zip	Rate Class
Total Number of Contracted Meters:		Total Estimated Annual Usage (KWh):			

CONTRACT INFORMATION:

Utility	Contract Term (Check One):	Price Structure: (Choose One)	Fixed	Fixed with Capacity and Transmission Pass-Through Costs
<input type="checkbox"/> Commonwealth Edison (ComEd)	<input type="checkbox"/> 12 Months <input type="checkbox"/> 18 Months <input type="checkbox"/> 24 Months <input type="checkbox"/> 36 Months <input type="checkbox"/> Other: ___ Months	Price (\$/kWh)	Contract Start Date (Month/Year)	

Accepted and Agreed to:

Buyer
Sign: _____
Print Name: _____
Title: _____
Date: _____

Entrust Energy East, Inc.
Sign: _____
Print Name: _____
Title: _____
Date: _____

Entrust Energy Contact Information: Customer may contact Entrust Energy’s Customer Service Center Monday-Friday 8:00 a.m. - 7:00 p.m. CST at **1.888.521.5861**, Customer may write to Entrust Energy at: **Entrust Energy East, Inc. 1301 McKinney, Suite 2950, Houston, Texas 77010.**

Utility Contact Information: You should contact your Utility in case of emergency. Contact numbers are listed below:
Commonwealth Edison: 800.334.7661



Entrust Energy East, Inc.
Illinois Terms of Service for Small Commercial (up to 15,000 kWh annually) Customers
Phone: 888.521.5861

Agreement for Service. The Customer Disclosure Statement and these Terms of Service and Pricing Attachment (collectively, the “contract” or “Agreement”) describe the agreement between Entrust Energy East, Inc. (“Entrust Energy”) and you (the “Customer”) under which Customer shall purchase and Entrust Energy will supply all the Customer’s electricity supply requirements for the Term of our Agreement. This Agreement supersedes any oral or written statements previously made in connection with this Agreement. You understand that Entrust Energy is an independent seller of power and energy service (“Retail Electric Supplier” or “RES”) certified by the Illinois Commerce Commission (“ICC”), and is not acting on behalf of the Local Distribution Utility (“LDU”). Your LDU will continue to deliver electricity to your home or business, respond to emergencies, and bill you for LDU and Entrust Energy services.. Switching to Entrust Energy does not impact service reliability from your LDU.

Buyer represents and warrants that electrical usage, in aggregate, at all of Buyer's locations within a Host Utility's service area is equal to or less than 15,000 kWh/year.

Right of Rescission. Customer may rescind this Agreement within 10 days after the LDU has processed the switch request (the “Rescission Period”) by calling Entrust Energy.

Term. This agreement shall be effective upon execution of the Agreement by both parties. Term shall start in the start month referenced in your Disclosure Statement. Entrust shall use reasonable efforts to commence service on the Facility(ies) first available meter read date in or after the start month stated on the Disclosure Statement. However, Buyer acknowledges that the commencement of service hereunder is dependent upon confirmation by the LDU of the completion of all required enrollment processes. Entrust Energy will begin supplying Customer’s electricity when the LDU switches your account to Entrust Energy. You will receive written notification from the LDU confirming a switch of your power and energy supplier Service shall continue for the period of time indicated on your Disclosure Statement (the “Initial Term”). Upon expiration of the Initial Term, the Agreement will automatically renew at a month-to-month Variable Rate Plan. At its option and at least 30 days prior to the renewal date, Entrust Energy may provide Customer written notification of alternative renewal terms, but the Customer’s affirmative consent will be required for renewal to another term agreement of longer than 30 days. Entrust Energy will also provide Customer with 30 days advance written notice of any material change to the Agreement, and such changes will become effective as indicated unless Customer notifies Entrust Energy that Customer wishes to terminate the Agreement.

Pricing. Entrust Energy offers various rate plans as described below. Customer’s service plan will be confirmed in the Disclosure Statement. Customer’s bill for electricity supply will be calculated by multiplying 1) the applicable monthly rate by 2) the amount of electricity consumed during the billing period, as determined by the LDU.

1. Fixed. Where the Contract Price is as indicated on the Pricing Attachment and will not change during the Term.
2. Variable. Where the Contract Price may be adjusted monthly to reflect market conditions, including market pricing of commodity, transportation, profit, and other market factors, and where service continues on a month to month basis cancellable by the buyer at any time without penalty.
3. Fixed with Capacity and Transmission Pass-Through Costs. Where the contract price is inclusive of all components except for the Capacity, Network Integrated Transmission Service ("NITS") (if applicable), and Transmission Enhancement components (if applicable), which will float month-to-month and will be passed through to you at Entrust Energy's cost. These components will be subject to market variabilities and change in customer peak load contribution and demand.

The Contract Price includes Energy procured; plus costs for Ancillary Services; losses; Capacity (if applicable per Price Structure); NITS (if applicable per Price Structure), Independent System Operator charges; Commercial Activity Tax ("CAT") (Ohio only) and Entrust's fees. Any sales taxes, transactional taxes or other governmental or regulatory imposed taxes or surcharges to which Buyer may be subject which are not included in the Contract Price shall be passed through to the Buyer. The Contract Price shall not include any charges for delivery services provided by the Host Utility.

Buyer acknowledges that any other costs assessed by the Host Utility or any third party as a result of the provision of services hereunder, are not included in the Contract Price and shall be the responsibility of Buyer. Any incremental costs to Entrust associated with new or prior unknown capacity values or other costs within Buyer's market area may be passed through to the Buyer through an applicable change to the Price, to the full extent permissible by law.

Billing. You will receive a single bill from the LDU for LDU delivery charges and Entrust Energy electricity supply charges. Customer will not be required to pay a deposit to or otherwise establish credit with Entrust Energy. Customer must pay LDU bill as directed. If Customer does not pay the bill, Customer may be subject to termination of service under provisions established by the ICC, Entrust Energy may terminate this Agreement, and Customer will be subject to a late payment fee of the lower of 1.5% per month or the highest amount permissible under applicable law. All returned checks will be subject to the maximum fee allowed by law.

Cancellation. If Customer cancels this Agreement after the Rescission Period but before the expiration of the Term of the Agreement, an Early Termination Fee may be applicable (Fixed or Indexed Rate Plans only). The amount of the Early Termination Fee will be disclosed in the Disclosure Statement. The Early Termination Fee is not a penalty but is designed to compensate Entrust Energy for the cost of buying electricity for the Customer in advance.

No Early Termination Fee will be applicable within 10 business days of the date of the first bill containing Entrust Energy charges. Customer remains responsible for all charges until the LDU transfers the Customer's account to another supplier or LDU.

Assignment. Customer may not assign its interests in and delegate its obligations under this Agreement without the express written consent of Entrust Energy. Entrust Energy may sell, transfer, pledge, or assign the accounts receivable, revenues, or proceeds hereof, in connection with any financing agreement, purchase of accounts receivables program or billing services agreement, and may assign this Agreement and the rights and obligations there under, to another energy supplier or other entity as authorized by the ICC.

Load Change Information . In order to assist Entrust in providing accurate expected usage information to Buyer's Host Utility, Buyer shall timely notify Entrust of any anticipated significant changes in its actual usage. Without limiting Buyer's obligation to provide such notice, Buyer shall give Entrust at least thirty (30) days' notice ("Notice of Load Change") prior to removing a Facility(ies) from service hereunder as a result of ceasing operations (closing of the Facility(ies) or sale of the Facility(ies) to an unrelated third party) at such Facility (ies). To the full extent permissible by law, Buyer shall be responsible for payment of any Actual Damages incurred by Entrust, if any, as a result of any such changes .

Also, if Buyer has a change in operations that result in a material change in monthly usage (as compared to Buyer's historical usage as of the date of this Agreement) and/or capacity or transmission obligation to the full extent permissible by law, Entrust may pass through any financial losses that result from such a change to the Buyer. If Entrust elects to pass through such losses, Entrust will calculate the amount of such losses in a commercially reasonable manner and submit an invoice to Buyer. The installation of on-site generation or net-metering during the term of the Agreement resulting in material load change may result in Entrust, at its discretion, passing through financial losses incurred, requiring a Contract price change and/or a Price Structure change, or declaring an Event of Default. Buyer must notify Entrust on on-site generation or net-metering as promptly as possible; but at a minimum, thirty (30) days before the start of on-site generation or net-metering.

Information Release Authorization. Customer authorizes Entrust Energy to obtain and review information regarding Customer's credit history from credit reporting agencies and the following information from the LDU: consumption history; billing determinants; utility account number; credit information; public assistance status; existence of medical emergencies, status as to whether Customer has a medical emergency, is human needs, elderly, blind or disabled and data applicable to cold weather periods, tax status and eligibility for economic development or other incentives. This information may be used by Entrust Energy to determine whether it will commence and/or continue to provide energy supply service to Customer and will not be disclosed to a third party unless required by law. Customer's execution of this Agreement shall constitute authorization for the release of this information to Entrust Energy. This authorization will remain in effect during the Initial Term and any Renewal Term. Customer may rescind this authorization at any time by providing written notice to or calling Entrust Energy. Entrust Energy reserves the right to cancel this Agreement in the event Customer rescinds the authorization.

Dispute Resolution. Customer may call Entrust Energy with any questions or concerns about this Agreement or service from Entrust Energy. Entrust Energy will respond to all complaints in good faith and will make every effort to address the concern. If for any reason the Customer is not satisfied with Entrust Energy's response, the Customer may contact the ICC by calling 800.524.0795 or writing to the ICC at 527 East Capitol Ave., Springfield, IL 62701. Customer must pay the bill in full, except for the specific disputed amount, during the pendency of the dispute.

Agency. Customer hereby appoints Entrust Energy as agent for the purposes of (i) acquiring the supplies necessary to meet Customer's electricity needs, and (ii) arranging, contracting for and administering transportation and related services over transmission facilities and those of the LDU needed to deliver electricity to the Customer's premises.

Warranty. This Agreement, including applicable attachments, constitutes the entire Agreement between Customer and Entrust Energy. Entrust Energy makes no representations or warranties other than those expressly set forth in this Agreement, and Entrust Energy expressly disclaims all other warranties, express or implied, including merchantability and fitness for a particular use.

Force Majeure. Entrust Energy will make commercially reasonable efforts to provide electricity hereunder but does not guarantee a continuous supply of electricity to Customer. Certain causes and events out of the control of Entrust Energy ("Force Majeure Events") may result in interruptions in service. Entrust Energy will not be liable for any such interruptions caused by a Force Majeure Event, and is not and shall not be liable for damages caused by Force Majeure Events. Force Majeure Events shall include acts of God, fire, flood, storm, terrorism, war, civil disturbance, acts of any governmental authority, accidents, strikes, labor disputes or problems, required maintenance work, inability to access the local distribution utility system, non-performance by the LDU (including, but not limited to, a facility outage on its electricity distribution lines), changes in laws, rules, or regulations of any governmental authority or any other cause beyond Entrust Energy's control.

Liability. The remedy in any claim or suit by Customer against Entrust Energy will be solely limited to direct actual damages. By entering into this Agreement, Customer waives any right to any other remedy in law or equity. In no event will either Entrust Energy or Customer be liable for consequential, incidental, indirect, special or punitive damages. These limitations apply without regard to the cause of any liability or damages. There are no third-party beneficiaries to this Agreement.

Choice of Laws. Venue for any lawsuit brought to enforce any term or condition of this Agreement or to construe the terms hereof shall lie exclusively in the State of Illinois. This Agreement shall be construed under and shall be governed by the laws of the State of Illinois without regard to the application of its conflicts of law principles.

Taxes and Laws. Except as otherwise provided in the Agreement or provided by law, all taxes of whatsoever kind, nature and description due and payable with respect to service provided under this Agreement, other than taxes based on Entrust Energy's net income, shall be paid by Customer and Customer agrees to indemnify Entrust Energy and hold Entrust Energy harmless from and against any and all such taxes. This agreement is subject to present and future legislation, orders, rules, regulations or decisions of a duly constituted governmental authority having jurisdiction over this Agreement or the services to be provided hereunder.

Changes in Law or Regulation. If at some future date there is a change in any law, rule, regulation or pricing structure whereby Entrust Energy is prevented, prohibited, or frustrated from carrying out the terms of the Agreement, at its sole discretion Entrust Energy shall have the right to cancel this agreement on 15 days' notice to Customer.

Parties Bound. This Agreement is binding upon the parties hereto and their respective successors and legal assigns.

RES Contact Information. Customer may contact Entrust Energy's Customer Care Service Center at 1.888.521.5861. Monday through Friday 8:00am - 7:00p.m. CST. Customer may write to Entrust Energy at: **Entrust Energy East, Inc., 1301 McKinney, Suite 2950, Houston, Texas 77010.**

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