



**PowerSupply Coordination Service Agreement
 NY-Matrix_CHUD-FPR-AI-UCB
 between
 Direct Energy Business, LLC
 and**

	Dated:
--	---------------

(Legal Entity Name)

CUSTOMER INFORMATION

Contact Name:				
Billing Address:				
City:		State:		Zip:
Contact Phone:		Fax:		
E-Mail Address:			Tax Exempt? <input type="checkbox"/> Yes <input type="checkbox"/> No	

ACCOUNT INFORMATION

Account #:	Service Address 1	Service Address 2	City	State	Zip

PRICE and TERM

Utility (Check One):	Contract Term (Check One):	Price : (\$/kWh)
<input type="checkbox"/> CHUD	<input type="checkbox"/> 12 Months <input type="checkbox"/> 24 Months <input type="checkbox"/> 36 Months <input type="checkbox"/> 48 Months <input type="checkbox"/> 60 Months <input type="checkbox"/> Other: _____ Months	
		Contract Start Date (Month/Year):

This agreement packet "Agreement Packet" consists of the Terms and Conditions and Pricing Attachment. The Agreement Packet may be executed in one or more counterparts, including by facsimile or valid electronic signature, and each executed counterpart shall be considered an original, all of which shall constitute one and the same Agreement Packet. To be valid, Buyer must complete this Pricing Attachment. By executing this Pricing Attachment, Buyer acknowledges agreement with Terms and Conditions contained upon Page 4 through 9 of the packet.

Accepted and Agreed to: Buyer
 Sign: _____
 Print: _____
 Date: _____

Direct Energy Business, LLC
 Sign:
 Print: _____
 Title: _____
 Date: _____
 CP: _____

Direct Energy Business, LLC reserves the right to rescind this offer at any time prior to Direct Energy Business, LLC's written acceptance.



NEW YORK CUSTOMER DISCLOSURE

Price	Your price is \$ per kWh Your price may change according to Section 5 of our terms and conditions.
Fixed or Variable and, if variable, how the price is determined	Your price may be modified due to a change in law. If regulatory changes shift costs from the Host Utility or ISO or RTO to Direct Energy or from Direct Energy to the Host Utility or ISO or RTO, then such costs or credits may be passed through to the Buyer. If any laws, orders, decisions, or regulations are passed, modified, implemented or interpreted by judicial or regulatory order administrative proceeding or legislative enactment, or if there is a change in any rate or rate class which applies to Buyer's Facilities, any of which creates additional costs not currently included in the Price or an increase in any of the cost components of the Price ("Incremental Charges"), then Direct Energy may pass through such Incremental Charges to be paid by Buyer in addition to the Price and in accordance with the payment terms in this Agreement. Please refer to Change in Law Section 9 of our terms and conditions for more information.
Length of the agreement and end date	months
Process customer may use to rescind the agreement without penalty	Rescission without penalty not permitted
Amount of Early Termination Fee and method of calculation	Historical load profile < 100,000 kWh: the lesser of (i) \$200 or (ii) maximum permitted by law Historical load profile ≥ 100,000 kWh: at Direct Energy's election the greater of (i) \$200 or (ii) Actual Damages Actual Damages: refer to Section 19(a) of our terms and conditions - where Direct Energy is the Damaged Party, the positive difference between the contract price and the market price for the remaining term
Amount of Late Payment Fee and method of calculation	Late payment charge assessed at same rate and in same manner as Host Utility applies late payment charges to its unpaid charges. See Section 6 of our terms and conditions for more information

Provisions for renewal of the Consent required for renewal - see Section 3 of our agreement terms and conditions for more information

Conditions under which savings to the customer are guaranteed

Savings compared to the Host Utility rate are not guaranteed

Direct Energy
925-9115

1001 Liberty Avenue, Pittsburgh, PA 15222 www.Directenergy.com Phone: (888)

INTERNAL USE ONLY:

Contract Version: 042618

DE CONTRACT #



**PowerSupply Coordination® Agreement New York Fixed AI
(UCB)-CHUD
Matrix Terms and Conditions**

1. Nature of Service: This Agreement shall become effective only upon (i) execution by Buyer of the Pricing Attachment and this Agreement; and (ii) the earlier of execution of this Agreement by Direct Energy or written confirmation by Direct Energy of its acceptance of this Agreement to Buyer. Upon such effectiveness, Direct Energy will provide PSC Services and Electricity to meet Buyer's full usage requirements at Buyer's Facility(ies) and Buyer will receive and pay for PSC Services and Electricity to meet such usage requirements. Direct Energy will deliver Electricity to the Host Utility for delivery to Buyer's Facility(ies). The Electricity provided under this Agreement will be Firm. Title to, control and possession of Electricity shall pass from Direct Energy to Buyer at the Point of Delivery.

2. Qualification-Authorization to Act as Limited Agent: Without limiting Section 1, as a condition to Direct Energy's obligations hereunder, (a) Buyer is authorizing Direct Energy to obtain all required account and usage information for all Facility(ies) from the Host Utility upon execution of this Agreement and (b) Buyer must be accepted by Direct Energy and the Host Utility into the consolidated utility billing service purchase of receivables ("POR") program, whereby Buyer will receive a consolidated utility bill for both PSC Services and Electricity provided by Direct Energy and delivery services provided by the Host Utility. Buyer agrees to appoint Direct Energy as its limited agent to perform the necessary tasks associated with its electric generation service and fulfill the terms of this Agreement. Buyer authorizes Direct Energy to execute a letter of authorization, as required by the Host Utility, and to obtain information from the Host Utility that includes Buyer's billing history, payment history, historical and future electricity usage, meter readings, and characteristics of electricity service. It is expressly understood that Direct Energy will not countersign this Agreement, purchase Electricity for Buyer's Facility(ies) or provide PSC Services until such conditions are met.

3. Term: Direct Energy shall use reasonable efforts to commence service on the Facility(ies) meter read date in the start month stated on the Pricing Attachment. However, Buyer acknowledges that the commencement of service hereunder is dependent upon confirmation by the Host Utility of the completion of all required enrollment processes and if such enrollment processes occur after the Facility(ies) meter read date in the start month stated on the Pricing Attachment, Buyer's Facility(ies) shall be enrolled at the next available meter read date. Service shall continue through the Facility(ies) meter read date in the end month as stated in the Pricing Attachment (the "Initial Term") unless sooner terminated as provided herein. At the end of the Term, if the Buyer and Direct Energy have not entered into any written modification, amendment or renewal of this Agreement and if Buyer has not elected to obtain service from another provider of electricity, Direct Energy will return service back to the Host utility.

4. Multiple Dwellings. BUYER TO SELECT EITHER OPTION A OR B:

OPTION A: Buyer represents and warrants that none of the premises covered by this Agreement are multiple dwellings or two-family dwellings or are regularly used for residential use ("Covered Dwellings"), and covenants that it shall promptly notify Direct Energy of any change to such status during the term of this Agreement

OPTION B: Buyer represents and warrants that one or more of the premises covered by this Agreement is a Covered Dwelling, in which case, the following provisions shall apply:

Buyer acknowledges that Direct Energy and/or the Host Utility are/is required to take certain actions under the New York Home Energy Fair Practices Act in the event Direct Energy decides to terminate this Agreement or suspend delivery service for non-payment, and/or the Host Utility decides to disconnect delivery service for non-payment of charges. Buyer agrees that it and its agents and employees shall cooperate fully in assisting Direct Energy and/or the Host Utility in the performance of such required actions, including without limitation, by providing (i) access to the Covered Premises for the posting of required notices in public places or for interviewing or meeting with occupants; (ii) information regarding mailing

addresses or energy delivery configuration information for each unit in the Covered Premises; (iii) assistance in, or the furnishing of, heat to occupants of the Covered Premises who are likely to suffer serious impairments to health or safety in the event this Agreement was terminated in whole or in part, or delivery service was suspended or disconnected; and (iv) assistance and information to applicable state agencies and officials in connection with the above. Additionally, Buyer shall provide Direct Energy with prompt notice in the event Buyer, or one or more occupants of any Covered Premises petition(s) or otherwise request(s) to permit individual metering of one or more unit(s) of the subject premise(s). In the event the applicable authorities direct the cessation of master-metered Host Utility and/or Direct Energy service to Buyer in whole or in part in response to such petition(s), Direct Energy may cancel this Agreement without any liability to Buyer. Direct Energy agrees that it shall provide Buyer with at least fifteen (15) calendar day's notice prior to so cancelling this Agreement and upon such cancellation, shall provide Customer with a cancellation number.

Buyer
Acknowledges
Price Terms:

Initial Here:

5. Price: The price per kWh to be paid by Buyer for the Services provided hereunder during the Term of this Agreement (the "Price") shall be that set forth on the Pricing Attachment. The Price includes applicable costs for Energy; Ancillary Services; losses; Renewable Portfolio Standards, including Clean Energy Standard; all applicable gross receipts taxes and the fee for PSC Services. All costs associated with Direct Energy's obligation to provide capacity as required by the New York ISO ("Installed Capacity Costs") are included in the Price. Any sales taxes, transactional taxes or other governmental or regulatory imposed taxes or surcharges to which Buyer may be subject are not included in the Price and shall be passed through to the Buyer in addition to the Price. In addition to the Price and taxes as set forth above, the Host Utility will also bill Buyer directly for the services provided by it in relation to this Agreement, along with any transmission and Distribution charges ("TDSP charges") provided by

the Host Utility. Buyer acknowledges that the Price, as defined herein, may not, at the time of execution, or at any time throughout the Term, be less than or equal to the Host Utility's rate for electricity services.

Buyer acknowledges that any costs assessed by any third party as a result of the provision of service hereunder, including but not limited to switching costs, are not included in the Price and shall be the responsibility of Buyer

6. Billing and Payment: Buyer will receive from Host Utility a monthly invoice, produced using the rate-ready method and incorporating both the services provided under this Agreement and Host Utility charges, in accordance with the Host Utility's meter reading and billing cycle schedule. Direct Energy shall have the right to assign to Host Utility all amounts due from Buyer to Direct Energy, and Buyer is to remit payment in full to the Host Utility. If Buyer fails to remit payment in full in any month, a late payment charge will be assessed at the same rate and in the same manner as Host Utility applies late payment charges to its unpaid charges. The Host Utility may, at its option, disconnect all services to Buyer for any failure by Buyer to make full payment of all amounts billed when due in accordance with NYPSC's rules for residential and non-residential service. In the case of such disconnection, Buyer shall be responsible for any and all charges required to reconnect service. The Host Utility also reserves the right to cancel bills previously issued and to rebill or backbill Buyer based on actual meter readings or estimated usage and demand under the Host Utility's billing procedures. The Host Utility may, at its option, reject requests for consolidated billing for Buyer if Buyer's account becomes thirty-eight (38) or more calendar days past due, unless the past due amount is subject to a separate deferred payment agreement ("DPA") between Buyer and Host Utility and the Buyer is fulfilling its obligations under such DPA on a current basis

If for any reason during the Term of this Agreement Buyer is terminated, suspended or withdraws from the POR program, Direct Energy, at its sole option, may either continue to provide PSC Service and Electricity to Buyer on a dual bill basis pursuant to this Section 6, whereby Buyer will receive separate monthly invoices from Direct Energy and the Host Utility, or terminate this Agreement completely

In the event that Direct Energy provides a separate monthly invoice for its services, payment-in-full is due twenty (20) days from the date of the invoice. If Buyer fails to remit payment in full in any month, interest will be assessed on the late balance at the lower of one-and-one-half percent (1.5%) per month or the highest rate allowed by law.

Buyer will receive from Direct Energy a monthly invoice following its meter read date for Direct Energy Services provided under this Agreement and the Host Utility will continue to bill Buyer directly for any transmission and Distribution charges. Buyer shall receive a separate invoice per Facility unless Buyer selects the Aggregated Billing option as described in this paragraph and reflected in a "Billing Contract Information and Section Form, which is attached hereto and made a part hereof. For the purposes of this Agreement, "Aggregated Billing" means that billing for Buyer's Facility(ies) shall may be combined into a single monthly invoice (excepting however, that an aggregated invoice may contain no more than fifty (50) Facilities. If Buyer has more than fifty (50) Facility(ies), Buyer shall receive more than one aggregated invoice). If Buyer selects Aggregated Billing, Direct Energy shall choose the day of the month on which to deliver an invoice to Buyer based upon the Facility(ies) meter read dates. In the event Buyer desires to discontinue Aggregated Billing and instead receive a separate invoice for each Facility, Buyer shall submit such request in writing to Direct Energy and Direct Energy shall separate Buyer's invoice provided that there are no outstanding invoice balance(s) on Buyer's Facility(ies).

If in any month Direct Energy does not receive the information necessary to invoice Buyer or uses information obtained from a third party meter reading service, Direct Energy may use either estimated data or the third party meter usage data to calculate Buyer's invoice and, upon receipt of actual data in the case of an estimated read, reconcile the amount billed on future invoices. If Buyer's Facility(ies) have any interval meters, Buyer acknowledges that the usage information for such meters contained on the Direct Energy invoice may vary from that contained upon the Host Utility bill as a result of different billing cycles being utilized for those meter reads. No adjustments or corrections shall be made to any amount billed after the lapse of the longer of twenty-four (24) months from the date of the invoice or the time frame permitted by the Regional Transmission Operator, the Independent System Operator or the Host Utility's tariff for adjustments to consumption information

Notwithstanding anything to the contrary of the above, if Buyer is enrolled or becomes enrolled in any net metering program, Buyer understands and agrees that Direct Energy will modify Buyer's billing option to a dual bill option consistent with the description above.

7. Credit: Direct Energy may request that Buyer provide financial information sufficient for Direct Energy to complete a credit review prior to providing service hereunder. If, prior to commencing service or at any time during the term of this Agreement, Direct Energy has good faith concerns about the creditworthiness of Buyer, Direct Energy may require that Buyer provide reasonable credit assurances, including but not limited to, an escrow account, deposit, letter of credit, or parental guaranty. If such credit assurance(s) is not provided within seven (7) days of being requested by Direct Energy, then such failure shall be deemed an Event of Default under this Agreement and Direct Energy may terminate this Agreement without any additional notice. If, as a result of the early termination due to Buyer's failure to provide the requisite credit assurance, Direct Energy incurs direct actual damages in liquidating the Electricity purchased to serve Buyer under this Agreement, Buyer agrees to be responsible for such damages. Direct Energy will calculate the amount of the damages and submit an invoice to Buyer, along with substantiation of the charges, which invoice will be due and payable pursuant to the payment terms of this Agreement.

8. Load Change Information: In order to assist Direct Energy in providing accurate expected usage information to Buyer's Host Utility, Buyer shall timely notify Direct Energy of any anticipated significant changes in its actual usage. Without limiting Buyer's obligation to provide such notice, Buyer shall give Direct Energy at least thirty (30) days' notice ("Notice of Load Change") prior to 1) removing a Facility(ies) from service hereunder as a result of i) ceasing operations at such Facility(ies), ii) closure of the Facility(ies) or iii) the sale of the Facility(ies) to an unrelated third party, and/or 2) engaging in any load usage reduction as a result of any third party arrangement(s), or programs(s). Buyer shall be responsible for payment of any Actual Damages incurred by Direct Energy, if any, as a result of any such changes.

Also, if Buyer has a change in usage of 100% or more for its Facilities, Direct Energy may pass through the resulting cost increases to Buyer. If Direct Energy elects to pass through such cost increases, Direct Energy will calculate the amount of such costs in a commercially reasonable manner and submit an invoice to Buyer, which invoice will be due and payable pursuant to the payment terms of this Agreement.

9. Change in Law: If regulatory changes shift costs from the Host Utility or ISO or RTO to Direct Energy or from Direct Energy to the Host Utility or ISO or RTO, then such costs or credits may be passed through to the Buyer. If any laws, orders, decisions, or regulations are passed, modified, implemented or interpreted by judicial or regulatory order administrative proceeding or legislative enactment, or if there is a change in any rate or rate class which applies to Buyer's Facilities, any of which creates additional costs not currently included in the Price or an increase in any of the cost components of the Price ("Incremental Charges"), then Direct Energy may pass through such Incremental Charges to be paid by Buyer in addition to the Price and in accordance with the payment terms in this Agreement.

10. Limitation of Liability Disclaimer: EXCEPT WITH RESPECT TO REMEDIES OTHERWISE SPECIFICALLY PROVIDED FOR IN THIS AGREEMENT, LIABILITY IS LIMITED TO DIRECT DAMAGES AS THE SOLE AND EXCLUSIVE REMEDY AND ALL OTHER REMEDIES OR DAMAGES AT LAW OR IN EQUITY ARE EXPRESSLY WAIVED. IN NO EVENT SHALL EITHER PARTY BE LIABLE TO THE OTHER FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR ANY BUSINESS INTERRUPTION DAMAGES. EACH PARTY AGREES THAT IT HAS A DUTY TO MITIGATE DAMAGES AND COVENANTS THAT IT WILL USE COMMERCIALY REASONABLE EFFORTS TO MINIMIZE ANY DAMAGES IT MAY INCUR AS A RESULT OF THE OTHER PARTY'S PERFORMANCE OR NONPERFORMANCE OF THIS AGREEMENT. TO THE MAXIMUM EXTENT POSSIBLE UNDER LAW, ARTICLE 2 OF THE UNIFORM COMMERCIAL CODE SHALL APPLY TO ELECTRICITY SOLD HEREUNDER. DIRECT ENERGY MAKES NO REPRESENTATIONS OR WARRANTIES OTHER THAN THOSE EXPRESSLY SET FORTH IN THIS AGREEMENT, AND EXPRESSLY DISCLAIMS AND NEGATES ALL OTHER REPRESENTATIONS AND WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

11. Termination: This Agreement may be terminated at any time after the date hereof (i) by mutual consent in writing by the parties, (ii) by either party if there has been an Event of Default that is not cured within fifteen (15) calendar days of the defaulting party's receipt of written notice from the non-defaulting party, (iii) by Direct Energy if Buyer fails to provide the credit assurance requested, pursuant to Section 6 within seven (7) days of being requested by Direct Energy, (iv) by Direct Energy at any time if the Host Utility suspends or terminates its arrangement with Direct Energy, (v) by Direct Energy at any time if Buyer ceases to qualify for, or is suspended or otherwise terminated from, or withdraws from, the POR program, including for failure to pay any invoices when due, (vi) by Direct Energy upon fifteen (15) days prior written notice to Buyer if Direct Energy terminates its arrangement with Host Utility regarding the single billing option through the Host Utility. In the event that Direct Energy's right to terminate arises under subsections (iv), (v) or (vi) of this Section, Direct Energy, may, alternatively and at its sole discretion, continue this Agreement on a dual bill basis, whereby Buyer will thereafter receive a separate bill from both Direct Energy for its Price and taxes as set forth in Section 5(b) above and from the Host Utility for its services and for TDSP charges, in lieu of terminating this Agreement in its entirety.

In the event this Agreement is terminated by Buyer prior to the expiration of the Initial Term and where permitted by applicable law (and such termination is not the result of an uncured breach of Direct Energy pursuant to subsection (ii) of Section 11 above) or if Direct Energy terminates this Agreement pursuant to subsections (ii) or (iii) above, the following calculation of Direct Energy's damages shall apply and serve as Direct Energy's exclusive remedy (except in the case of a breach of the confidentiality obligations set forth in Section 16): if Buyer's historical load profile for the 12 months prior to the date of termination was (A) under 100,000 kWh, Buyer shall pay to Direct Energy an amount equal to the lesser of (i) \$200 or (ii) the maximum extent permitted by applicable law; and (B) equal to or over 100,000 kWh, Buyer shall pay to Direct Energy an amount equal to, at Direct Energy's election, the greater of (i) \$200 or (ii) any Actual Damages. Buyer understands and acknowledges that, to the extent that Buyer's historical load profile for the 12 months prior to the date of termination is equal to or over 100,000 kWh, Direct Energy will incur substantial damages as a result of Buyer's breach, and is entitled to be paid the Actual Damages incurred as a result of such breach.

12. Effect of Termination: In the event of termination as provided in this Agreement, all further obligations of the Parties under this Agreement shall terminate without further liability of the Parties, except for the payment by the owing Party of any sums due and owing to the other Party for services rendered prior to the termination date, any Actual Damages (in the event of termination under subsection (ii) or (iii) of Section 11 above), any damages due Direct Energy pursuant to the calculation set forth in the second paragraph of Section 11 above, any confidentiality obligation of either Party which has arisen hereunder and any other

obligation hereunder which by its nature survives the termination of this Agreement

13. Applicable Law: As to all matters of construction and interpretation, this Agreement shall be construed, interpreted, and governed under and by the laws of the State of New York without regard to its choice of law provisions.

14. Parties, Assignment: This Agreement shall inure to and benefit the parties hereto and their permitted successors and assigns. Neither party may assign this Agreement without the prior written consent of the other party, which consent shall not be unreasonably withheld. Notwithstanding the above, Direct Energy may, without the consent of Buyer, assign its rights and obligations under this Agreement for the limited purpose of securing credit and financing or to any person or entity succeeding to all or substantially all of the assets of Direct Energy and, additionally, has the unconditional right to assign its right to payment from Buyer to the Host Utility. Further, either party may, without the need for consent from the other party, transfer or assign this Agreement to an Affiliate of such party provided that such Affiliate has substantially equivalent financial capability to that of the assigning party and that such assignee shall agree to be bound by the terms and conditions hereof.

15. Notices and Correspondence: Any notice or other document to be given or served hereunder or under any document or instrument executed pursuant hereto, including without limitation any termination or disconnection notices, shall be in writing and shall be delivered to either the address specified below or the address to which bills are sent to Buyer. Notice sent by facsimile or other electronic means shall be deemed to have been received by the close of the business day on which it was transmitted or such earlier time as is confirmed by the receiving party. Notice delivered by mail shall be deemed to have been received at the end of the third business day after the date of mailing by prepaid first class mail, except that when there is a strike affecting delivery of mail, all notices shall be delivered by courier or by facsimile or other electronic means.

Direct Energy: Attn: Customer Service Manager

1001 Liberty Avenue, Pittsburgh, PA 15222

Phone: (888) 925-9115; Fax: 412-644-6681; Monday through Thursday from 7:00AM -- 5 to 7:00PM (EPT) Eastern Time and Friday 7:00AM to 6:00PM Eastern Time

Buyer: To the address specified upon the Pricing Attachment.

16. Confidentiality: Neither Party will disclose the terms of this Agreement, or any information of the other Party which it knows or reasonably should know to be confidential or proprietary (other than to the party's employees, lenders, counsel, consultants, agents or accountants who have agreed to keep such terms confidential) except when disclosure may be required by law, is required to carry out the terms of this Agreement or with the prior written consent from the other party. The parties shall be entitled to all remedies available at law or in equity to enforce, or seek relief in connection with this confidentiality obligation. This provision shall survive the termination of this Agreement for a period of two (2) years.

17. Representations and Warranties: As a material inducement to entering into this Agreement, each party, with respect to itself, hereby represents and warrants to the other party as follows and agrees to cause each of its respective representations and warranties to remain true and correct throughout the term of this Agreement:

- a. it is duly organized, validly existing and in good standing under the laws of the jurisdiction of its formation and is qualified to conduct its business in those jurisdictions necessary to perform this Agreement.
- b. the execution and delivery of this Agreement are within its powers, have been duly authorized by all necessary actions and/or board approvals, and do not violate any of the terms or conditions in its governing documents or any contract to which it is a party or any law applicable to it;
- c. this Agreement constitutes a legal, valid and binding obligation of such party enforceable against it in accordance with its terms, subject to bankruptcy, insolvency, reorganization, and other laws affecting creditor's rights generally and with regard to equitable remedies, subject to the discretion of the court before which proceedings to obtain same may be pending;

- d. there are no bankruptcy, insolvency, reorganization, receivership or other similar proceedings pending or being contemplated by it or, to its knowledge, threatened against it;
- e. if a broker has been involved in this transaction, such broker is an agent of Buyer in this transaction and may receive a commission to be paid by Direct Energy from payments received from Buyer under this Agreement;
- f. if it is a property management company or other agent acting on behalf of the owner of the Facility (ies), it has the authority to execute and bind the Facility(ies) to this Agreement for the term stated in the Pricing Attachment and that the term of its agreement with the owner of the Facility(ies) is equal to or greater than the term of this Agreement; and
- g. the Facility(ies) to be provided the services hereunder are not contractually bound by another agreement for Electricity services that will overlap with the term stated in the Pricing Attachment and meet the qualifications of this Agreement as set forth in Section 2 herein

18. Miscellaneous:

- a. In the event of an emergency such an interruption of service, natural disaster, downed wires, electrical contact or fire, or if Buyer has questions regarding the format of the bill or the Host Utility's charges, Buyer should immediately contact the Host Utility at the following toll-free number: ConEdison - (800) 752-6633. The New York State Department of Public Service Office of Consumer Service can be reached at (888) 697-7728 or (800) 342-3377, Three Empire State Plaza, Albany, NY 12223 or by visiting www.dps.state.ny.us. For questions regarding a Direct Energy bill or the provision of services by Direct Energy under this Agreement, contact the Direct Energy Customer Relations Team at 1888- 925-9115.
- b. Waiver: No waiver by either party of any default or defaults by the other party under this Agreement shall operate as a waiver of any future default or defaults, whether of a like or different character or nature. No delay or failure by Direct Energy in enforcing any part of this Agreement shall be deemed a waiver of any of its rights or remedies
- c. Counterparts: This Agreement may be executed in one or more than one counterpart, and each executed counterpart shall be considered an original, provided that such counterpart is delivered to the other party by facsimile, mail, courier or electronic mail, all of which together shall constitute one and the same Agreement.
- d. Severability: The various provisions of this Agreement are severable. The invalidity, illegality or unenforceability of any portion or provision shall not affect the validity, legality or enforceability of any other portion or provision of this Agreement
- e. Entire Agreement: This Agreement and the Pricing Attachment contain the entire understanding of the parties with respect to the subject matter contained herein. There are no promises, covenants or understanding other than those expressly set forth herein. This Agreement may only be amended by a written instrument executed by both parties. Any modifications to the Pricing Attachment must be accepted and agreed to in writing by Buyer.

19. Definitions: As used herein, unless the context clearly indicates otherwise, the following terms shall have the meaning set forth below:

- a. "Actual Damages" means the total amount of the loss that the non-defaulting party (or, in the event of a termination without cause, the non-terminating party) (as applicable, the "Damaged Party") would experience as a result of termination. As to each terminated transaction, Actual Damages shall be deemed to equal: (A) where Direct Energy is the Damaged Party, the positive difference, if any, between the contract price as defined in the Price section of the Agreement of the Electricity for the remaining term of such terminated transaction and the market price of the Electricity for the remaining term of such terminated transaction, in each case as determined by Direct Energy in a commercially reasonable manner; and (B) where Buyer is the Damaged Party, the positive difference, if any, between the market price of the Electricity for the remaining term of such terminated transaction and the contract price as defined in the Price section of the Agreement of the Electricity for the remaining term of such terminated transaction, in each case as determined by Direct Energy in a commercially reasonable manner For the avoidance of doubt, "contract price" shall include the PSC Services fee for purpose of the above calculations.
- b. "Capacity" means the ability to provide Energy as needed, as measured in kilowatts (kW) or megawatts (MW).

- c. "Distribution" means all delivery service for Energy, Capacity and applicable Ancillary Services provided by the Host Utility, excluding Transmission
- d. "Electricity" means the combination of Energy, Capacity, Transmission, and Ancillary Services which are provided by Direct Energy under this Agreement.
- e. "Energy" means electrical energy, as measured in kilowatt hours (kWh) or megawatt hours (MWh).
- f. "Event of Default" means: (a) the failure of a Party to make, when due, any payment that is required under this Agreement; (b) any representation or warranty made by a Party that proves to be false or misleading in any material respect; (c) the failure of a Party to perform its obligations under this Agreement, except to the extent such failure is excused by a Force Majeure event; (d) Buyer's failure to cooperate with Direct Energy as reasonably required in order for Direct Energy to perform its obligations under this Agreement. If an Event of Default has occurred, (a) the non-defaulting Party shall have the right to setoff and net against any undisputed amounts owed by the defaulting Party to the non-defaulting Party under this Agreement, and (b) Direct Energy shall additionally have the right to setoff and net against any deposit or security provided by Buyer pursuant to Agreement any amounts, charges or damages owed by Buyer to Direct Energy.
- g. "Facility(ies)" means the electric account meter(s) located at the service addresses for which Buyer has the authority to purchase Electricity under this Agreement and which are set forth on the Pricing Attachment.
- h. "Firm" means that parties may only suspend performance hereunder to the extent that such performance is prevented for reasons of Force Majeure.
- i. "Force Majeure" means any "Act of God" or other unexpected and disruptive event beyond the reasonable control of either party that interferes with either party's ability to perform its obligations under this Agreement, except for the obligation to pay monies due. Any party which is unable to perform its obligations hereunder as a result of a Force Majeure event shall provide written notice to the other party of the existence of such event and exercise due diligence to remove such event with all reasonable dispatch, but shall in no event be required to incur any commercially unreasonable expense in doing so. It is expressly understood by the parties that the ability of Direct Energy to sell the products and services provided hereunder at a price greater than the Price paid by Buyer shall not constitute an event of Force Majeure. Conversely, the ability of Buyer to purchase the products and services provided hereunder for an amount less than the Price shall not constitute an event of Force Majeure. Buyer acknowledges that while Direct Energy may take title to Energy provided hereunder, Direct Energy does not own or operate transmission or distribution systems through which Energy is delivered to Buyer, and the Parties therefore agree that Direct Energy shall not be liable for any damages associated with any failure in the delivery of Energy in connection with the failure of such transmission or distribution systems.
- j. "Point(s) of Delivery" shall mean the points where Energy is delivered to the Host Utility.
- k. "Power Supply Coordination (PSC) Services" are the services provided by Direct Energy to match the Facility(ies) load, as described in this Agreement. As described in Section 4 herein, the fee for PSC Services is included in the Price to be paid by Buyer.
- l. "Transmission" means all delivery services for Energy, Capacity and applicable Ancillary Services to the Host Utility at any voltage level, which are regulated by the Federal Energy Regulatory Commission ("FERC") and does not include transmission delivery services provided by the Host Utility.

 Direct Energy

1001 Liberty Avenue, Pittsburgh, PA 15222

www.Directenergy.com

Phone: (888) 925-9115

INTERNAL USE ONLY:
 DE CONTRACT # _____

Contract Version: 042618